

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019
C.G.No:73/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Md. Abdul,
Retd. Teacher,
Damaramadugu,
Buchi (M),
Nellore -Dist

Complainant

AND

1. Assistant Accounts officer/ERO/Buchi
2. Assisatn Executive Engineer/O/Damaramadugu
3. Deputy Executive Engineer/O/Buchi
4. Executve Engineer/O/Kavali

Respondents

ORDER

1. Complainant presented this complaint before this Forum stating that he is the member Jamia Ummul Mominee Souda (Niswan) running Girls Urdu Arabi School in Damaramadugu (V) Buchi Reddy Palem. The service connection No. 3241313003433 is being billed under Cat-II(B) and hence requested to transfer the service connection to Cat-VII.
2. Respondent No.1 in his written submission has stated that the complainant has to get his complaint registered at mee-seva duly producing relevant documents to consider the request of the complainant.
3. A personal hearing was conducted through video conferencing on 07.05.2019. Complainant presented and requested to consider for change of category. Respondents No. 1 to 4 also presented and respondent No.4 requested time to consider the matter on the complaint on production of required documents.

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4. The respondent No.3 in his final written submission has elucidated that the proposals for change of category received from respondent No.2 was submitted to respondent No.4 on 27.05.2019 with relevant photostat copies of documents. The respondent No.4 has approved for change of category from Cat - II to VII (at present under cat-IV) on 29.05.2019. Thus resolved the grievance.
5. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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